



Cookie Policy

This Cookie Policy sets out the basis on which we, Virtual Reality Learning Ltd use cookies and similar technologies on or in relation to our website, www.virtualrealityexps.com (our **website**).

‘Essential’ cookies are automatically placed on your computer or device when you access our website or take certain actions on our website. ‘Non-essential’ cookies and other technologies are only placed on your computer or device if you have consented to us doing so. For information on the difference between essential and non-essential cookies, see the section below entitled About cookies.

For information on how you consent and how you can withdraw your consent to us placing non-essential cookies and other technologies on your computer or device, see the section below entitled ‘How to accept or reject cookies’.

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About cookies

1. What are cookies?

Cookies are small data files sent by a website’s server to a web browser, processor memory or hard drive and stored there. They can be used for a range of different purposes, such as customising a website for a particular user, helping a user navigate a website, improving that user’s website experience, and storing that user’s preferences and login information.

2. Essential and non-essential cookies

Cookies can be classified as either ‘essential’ or ‘non-essential’.

- Essential cookies: these are cookies that are either:
 - used solely to carry out or facilitate the transmission of communications over a network; or

- strictly necessary to provide an online service (e.g. our website or a service on our website) which you have requested.

- Non-essential cookies: these are any cookies that do not fall within the definition of essential cookies, such as cookies used to analyse your behaviour on a website ('analytical' cookies) or cookies used to display advertisements to you ('advertising' cookies).

3. Session and persistent cookies

Cookies can be classified as either 'session' or 'persistent', depending on how long they last after they are placed on your browser.

- Session cookies: session cookies last for as long as you keep your browser open. They expire when you close your browser.
- Persistent cookies: persistent cookies expire at a fixed point in time or if you manually delete them from your browser, whichever occurs first.

4. First and third party cookies

Cookies can be classified as 'first party' or 'third party'.

- First party cookies: these are cookies placed on your device by our website domain.
- Third party cookies: these are cookies placed on your device by third party website domains. If you require further information about cookies in general, please visit www.allaboutcookies.org

List of cookies used

We use the following cookies on or in relation to our website:

Name of Cookie	Essential or Non-essential?	Type of cookie	First or Third party?	Session or Persistent?	Expiry Time	Purpose
__livechat	Non-essential	Functional	Third Party	Persistent	3 years	Used to hide the user's personal customisation of LiveChat.
__livechat_lastvisit	Non-essential	Functional	Third Party	Persistent	3 years	Stores when the user last used LiveChat.
3rdparty	Non-essential	Functional	Third Party	Session		Used to hide the user's personal customisation of LiveChat.
main_window_timestamp#	Non-essential	Functional	Third Party	Session		Used to hide the user's personal customisation of LiveChat.
recent_window	Non-essential	Functional	Third Party	Session		Used to hide the user's personal customisation of LiveChat.
@@History/@@scroll #	Non-essential	Analytical	Third Party	Persistent	2 years	Unclassified

Name of Cookie	Essential or Non-essential?	Type of cookie	First or Third party?	Session or Persistent?	Expiry Time	Purpose
_ga	Non-essential	<i>Analytical</i>	Third Party	Persistent	2 Years	Registers a unique ID that is used to generate statistical data on how the visitor uses the web site.
_gat	Non-essential	<i>Analytical</i>	Third Party	Session		Used by Google Analytics to throttle request rate
_gid	Non-essential	<i>Analytical</i>	Third Party	Session		Registers a unique ID that is used to generate statistical data on how the visitor uses the web site.
collect	Non-essential	<i>Analytical</i>	Third Party	Session		Used to send data to Google Analytics about the visitor's device and behaviour. Tracks the visitor across devices and marketing channels.
ads/ga-audiences	Non-essential	<i>Targeting</i>	Third Party	Session		Used by Google AdWords to re-engage visitors that are likely to convert to customers based on the visitor's on line behaviour across websites.
GPS	Non-essential	<i>Targeting</i>	Third Party	Session		Registers a unique ID on mobile devices to enable tracking based on geographical GPS location.
i/jot	Non-essential	<i>Targeting</i>	Third Party	Sessions		Unclassified
PREF				Persistent	8 months	Registers a unique ID that is used by Google to keep statistics of how the visitor uses YouTube videos across different websites.
VISITOR_INFO1_LIVE	Non-essential	<i>Targeting</i>	Third Party	Persistent	179 days	Tries to estimate the users' bandwidth on pages with integrated YouTube videos.
YSC	Non-essential	<i>Targeting</i>	Third Party	Session		Registers a unique ID to keep statistics of what videos from YouTube the user has seen.
__lc.visitor_id.9563615	Non-essential	<i>Analytical</i>	Third Party	Persistent	999 days	Unclassified
__lc_mcid	Non-essential	<i>Analytical</i>	Third Party	Persistent	3 years	Unclassified
__lc_mcst	Non-essential	<i>Analytical</i>	Third Party	Persistent	3 years	Unclassified
__lc_vv	Non-essential	<i>Analytical</i>	Third Party	Persistent	3 years	Unclassified

Name of Cookie	Essential or Non-essential?	Type of cookie	First or Third party?	Session or Persistent?	Expiry Time	Purpose
lc_sso9563615	Non-essential	<i>Analytical</i>	Third Party	Persistent	999 days	Unclassified
lc_window_state	Non-essential	<i>Analytical</i>	Third Party	Session		Unclassified
message_text	Non-essential	<i>Analytical</i>	Third Party	Session		Unclassified
notification[status_ping]	Non-essential	<i>Analytical</i>	Third Party	Session		Unclassified

Essential cookies

These are cookies which are strictly necessary for our website to be able to operate or to provide you with a service on our website which you have requested.

Legal basis for processing: we process information about you contained in or obtained from essential cookies in our legitimate interests.

Legitimate interests: ensuring our site functions properly and providing you with online services you have requested.

How to opt out of essential cookies

Most browsers allow you to block all cookies, including essential cookies. Please note, however, that if you block all cookies, parts of our website and its functionality may not work or display properly.

You can delete existing cookies from your browser by clearing your browsing data and ensuring that the option to delete cookies is selected.

For more detailed information on how to accept and reject cookies, including guidance for specific browsers, please see the section below entitled 'How to accept or reject cookies'.

Non-essential cookies

We use the following types of non-essential cookies on our website:

- Functional cookies
- Analytical (or performance) cookies
- Targeting (or advertising) cookies

1. Functional cookies

These are cookies that are designed for purposes such as enhancing a website's functionality. These are either not strictly essential for the website or functionality which you have requested to work, or are cookies which serve non-essential purposes in addition to their essential purpose.

How to opt in or out from functional cookies

See the section below entitled 'How to accept or reject cookies'.

Processing information about you contained in or obtained from functional cookies

Legal basis for processing: we process information about you contained in or obtained from functional cookies in our legitimate interests. We will only process such personal information if you have consented to us placing cookies on your computer and device.

2. Analytical (or performance) cookies

Analytical (or performance) cookies track and gather data about what a user does on a website. These cookies are not essential for our website or its functionality to work.

The information we collect using analytical cookies is collected on an anonymised basis.

More information

Google Analytics cookies are classified as first party cookies as they are set by our website domain, although Google collects and processes information from our use of Google Analytics. To find out more about how Google handles information collected from Google Analytics, see Google Analytics' privacy policy, which is available here: <https://support.google.com/analytics/answer/6004245>

For information on how Google uses data from cookies it uses, please visit: www.google.com/policies/privacy/partners/

How to opt in or out from analytical cookies

See the section below entitled 'How to accept or reject cookies'.

To opt out of Google Analytics tracking across all websites in general, you can do so here: <http://tools.google.com/dlpage/gaoptout>

Processing information about you contained in or obtained from analytical cookies

Legal basis for processing: we process information about you contained in or obtained from analytical cookies in our legitimate interests.

Legitimate interests: analysing how individuals use our website to help us improve our website and business.

Targeting (or advertising) cookies

Targeting (or advertising) cookies record information about your visit to and use of our website, for advertising purposes.

How to opt in or out from advertising cookies

See the section below entitled 'How to accept or reject cookies'.

Processing information about you contained in or obtained from advertising cookies

Legal basis for processing: we process information about you contained in or obtained from advertising cookies in our legitimate interests.

Legitimate interests: displaying advertisements to you about our products and services.

Third party cookies

Third parties use cookies to analyse your use of our website and/or to display advertisements (including third party advertisements) to you.

More information

For information about the cookies Google uses in relation to the above, see the 'Advertising' section on the Types of cookies used by Google page in Google's cookies policy, which is available here: <https://www.google.com/policies/technologies/types/>

For information about how Google uses data from cookies for its own purposes, please visit the following link www.google.com/policies/privacy/partners/

How to opt in or out from third party cookies

See the section below entitled 'How to accept or reject cookies'.

Processing information about you contained in or obtained from third party cookies

Legal basis for processing: we process information about you contained in or obtained from third party cookies in our legitimate interests.

Legitimate interests: the purposes for which we use the third party cookies as described above.

How to accept or reject cookies

There are a number of different ways in which you can accept or reject some or all cookies. Some of the main methods of doing so are described below:

You are welcome to block the use of some or all of the cookies we use on our website. However, please be aware that doing so may impair our website and its functionality or may even render some or all of it unusable.

You should also be aware that clearing all cookies from your browser will also delete any cookies that are storing your preferences, for example, whether you have accepted cookies on a website or any cookies that are blocking other cookies.

You can find more detailed information about cookies and adjusting your browser settings by visiting www.allaboutcookies.org

1. Accepting or rejecting cookies

Browser settings

You can accept or reject some or all cookies (for example, blocking all third party cookies) by adjusting your browser settings. If you do not know how to do this, the links below set out information about how to change your browser settings for some of the most commonly used web browsers:

- Google Chrome: <https://support.google.com/chrome/answer/95647?hl=en-GB>
- Mozilla Firefox: <https://support.mozilla.org/en-US/kb/delete-browsing-search-download-history-firefox?redirectlocale=en-US&redirectslug=Clear+Recent+History>
- Microsoft Internet Explorer: <https://support.microsoft.com/en-us/help/278835/how-to-delete-cookie-files-in-internet-explorer>
- Apple Safari: https://support.apple.com/kb/PH5042?locale=en_US

Some browsers, such as Chrome and Firefox, allow you to change your settings to browse in 'incognito' mode, limiting the amount of data placed on your machine and automatically deleting any persistent cookies placed on your device when you finish your browsing session. There are also many third party applications which you can add to your browser to block or manage cookies.

Existing cookies

To clear cookies that have previously been placed on your browser, you should select the option to clear your browsing history and ensure that the option to delete or clear cookies is included when you do so.

Google Ad settings

You can manage and opt out of personalisation of advertisements by Google by visiting Google's ad settings page here <https://adssettings.google.com/> and by:

- unticking the button entitled 'Also use Google Account activity and information to personalize ads on these websites and apps and store that data in your Google Account'; and
- switching the 'Ads Personalisation' setting off (i.e. by ensuring the switch at the top of the page is set to the left/grey and not the right/blue).

Alternatively, you can install a free browser plugin here:

<https://support.google.com/ads/answer/7395996>

Google Analytics Opt-out Browser Add-on

You can opt out of Google Analytics tracking by installing the browser add-on which is available here:

<http://tools.google.com/dlpage/gaoptout>